

Returns Form

Please fully complete this form and include it with any item(s) being returned.



| Customer Name |
|------------------|
| |
| E-mail Address |
| |
| Order Number |
| |
| Telephone Number |
| |

How to return an item to Christies:

- 1. Re-package the item:** kindly repack the item in the same condition you received it.
- 2. Complete this returns form:** fill out ALL information in this form to help our team process your return as quickly as possible. Returns sent without this form, or with the form partially completed, will take longer to process.
- 3. Postage:** for items the size of clippers or smaller, kindly utilise the Royal Mail Freepost address provided at the bottom of this return form. Please note that the Freepost address is an unmonitored service - you won't be able to track your goods on their way back to us. You can add a tracking link at the Post Office if you wish, but this will be at your discretion.

| Product Code | Item Description | Price on Invoice | Return Code |
|--------------|------------------|------------------|-------------|
| | | | |
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| | | | |
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Returns Reason Codes:

- | | |
|--------------------------|-------------------------------|
| 1. Faulty item | 6. Arrived too late |
| 2. Poor quality | 7. No longer required |
| 3. Wrong item received | 8. Wrong size |
| 4. Damaged item | 9. Looks different on website |
| 5. Ordered wrong product | |

Return to:

FREEPOST RTLK-KJAJ-SBUR
16 Finvoy Road
Ballymoney
Co. Antrim
Northern Ireland
BT53 7JE

PLEASE NOTE THAT YOU ARE RESPONSIBLE FOR THE RETURN PARCEL UNTIL IT REACHES US.